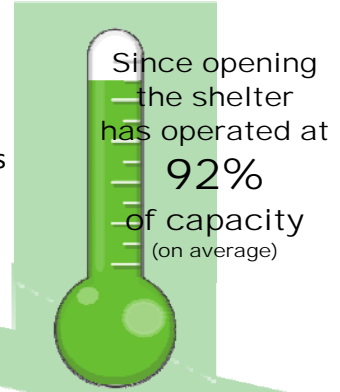


**SIGNIFICANT DATES AT-A-GLANCE**

<b>June 1, 2015</b>	Shelter opened by Right Hand Auburn as “night only”
<b>November 1, 2015</b>	Shelter transitioned to a 24/7 center
<b>Late December 2016</b>	A full-time Case Manager now working with clients.
<b>May 3, 2016</b>	Placer County awards operational contract to Volunteers of America. Founding non-profit Right Hand Auburn remains as provider of 100% of meals
<b>August 2016</b>	Maximum stay of 90 days for clients enforced.
<b>November 1, 2016</b>	Additional intake procedure now includes drug/alcohol screening



**THE FACES OF THE SHELTER**

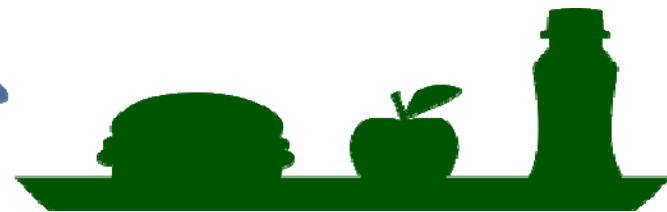


65% served are Men  
35% served are Women  
23% served are Veterans  
53% served are Disabled\*  
(\*based on SSD guidelines)

**98%** of homeless requesting entry each night pass the drug and alcohol screening intake process.  
*(those not passing are refused entry)*

**133**

Placed in Housing\* from shelter since opening  
(\*107 in 2016 / 26 in 2015 verified by DHHS)



**98,086 MEALS SERVED**

An additional **74** client placements have been made into In-Patient Drug Rehabilitation & Mental Health Services since opening.

**CASE MANAGEMENT PLANS FOR ALL CLIENTS INCLUDE Individual goal setting within the 90 day stay window and connection with additional services, benefits and resources such as:**

- Healthcare
- DMV
- County Records
- Social Services
- Social Security
- Employment
- Adult Services of Care
- Rapid Rehousing
- Readiness
- Veterans Services
- AA/NA

**In additional to VOA staff, many volunteers support the shelter. Just a few of the services they provide include:**

- Founding Right Hand Auburn non-profit ALL-VOLUNTEER board and supporters
- 100% of all shelter meals are provided by RHA thru donations, fundraising, churches, services clubs, restaurant partners & more.
- Volunteer healthcare providers including physicians and nurses
- Pet Services & Food from Placer County Animal Services, SPCA, Pets of the Homeless Supporters and more.
- Community service organizations and clubs providing clothing, paper goods and cleaning supplies through donations and drives.