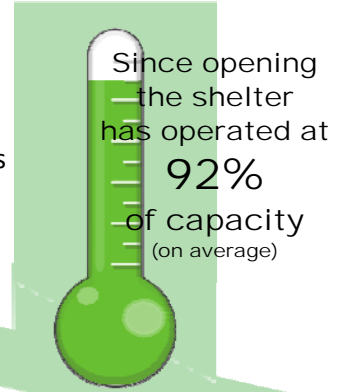


SIGNIFICANT DATES AT-A-GLANCE

- June 1, 2015** Shelter opened by Right Hand Auburn as “night only”
- November 1, 2015** Shelter transitioned to a 24/7 center
- Late December 2016** A full-time Case Manager now working with clients.
- May 3, 2016** Placer County awards operational contract to Volunteers of America. Founding non-profit Right Hand Auburn remains as provider of 100% of meals
- August 2016** Maximum stay of 90 days for clients enforced.
- November 1, 2016** Additional intake procedure now includes drug/alcohol screening



THE FACES OF THE SHELTER

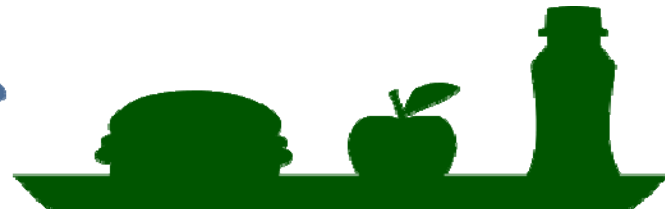


- 65% served are Men
- 35% served are Women
- 23% served are Veterans
- 53% served are Disabled* (*based on SSD guidelines)

98% of homeless requesting entry each night pass the drug and alcohol screening intake process. (those not passing are refused entry)

133

Placed in Housing* from shelter since opening (*107 in 2016 / 26 in 2015 verified by DHHS)



98,086 MEALS SERVED

An additional **74** client placements have been made into In-Patient Drug Rehabilitation & Mental Health Services since opening.

CASE MANAGEMENT PLANS FOR ALL CLIENTS INCLUDE Individual goal setting within the 90 day stay window and connection with additional services, benefits and resources such as:

- Healthcare
- Social Services
- Adult Services of Care
- Veterans Services
- DMV
- Social Security
- Rapid Rehousing
- AA/NA
- County Records
- Employment Readiness

In additional to VOA staff, many volunteers support the shelter. Just a **few** of the services they provide include:

- Founding Right Hand Auburn non-profit ALL-VOLUNTEER board and supporters
- 100% of all shelter meals are provided by RHA thru donations, fundraising, churches, services clubs, restaurant partners & more.
- Volunteer healthcare providers including physicians and nurses
- Pet Services & Food from Placer County Animal Services, SPCA, Pets of the Homeless Supporters and more.
- Community service organizations and clubs providing clothing, paper goods and cleaning supplies through donations and drives.