



# **SHELTER SUMMARY**

**June 1, 2015 - January 31, 2016**

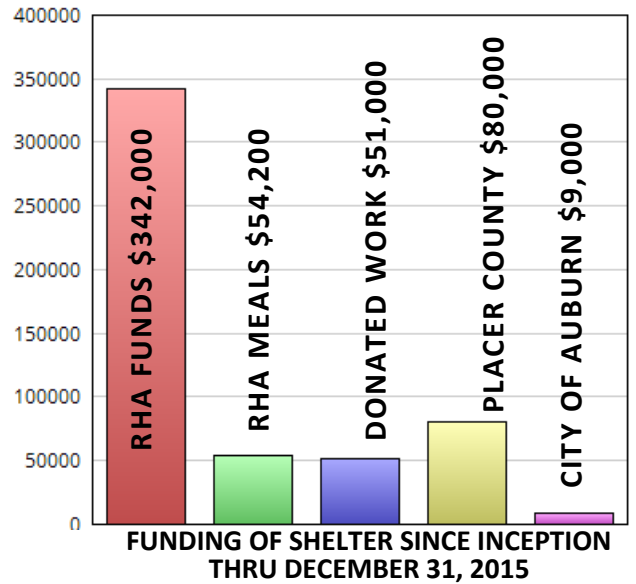
SHELTER OPERATIONS PROVIDED BY



**NORTHERN CALIFORNIA  
& NORTHERN NEVADA**

# BACKGROUND

- **Summer 2014 - Spring 2015** Right Hand Auburn advocates to County to utilize empty barrack building as homeless shelter
- **June 2015** RHA Shelter opens for nights-only, 47 guests and can only refer guests to other agencies for services. 100% of funding for renovation and operation is provided by the non-profit. RHA contracts with Volunteers of America for staffing and operations guidance.
- **Fall 2015** County of Placer and City of Auburn agree to provide funding for shelter operation
- **November 2015** Shelter allowed to have on-site professional services and be open 24/7 for 47 guests. Emergency overflow night-only area opens due to Winter weather for up to 50 additional guests.
- **December 2015** Shelter contracted operator, Volunteers of America brings on a full-time on-site Case Manager.



## THE FACES OF THE SHELTER

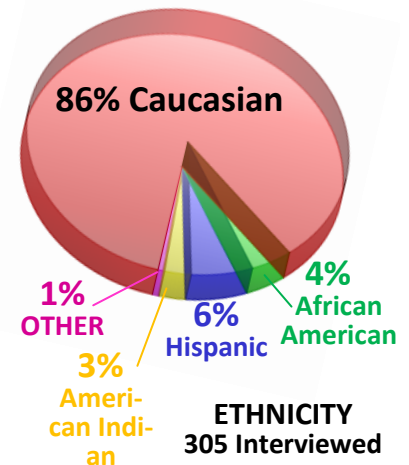
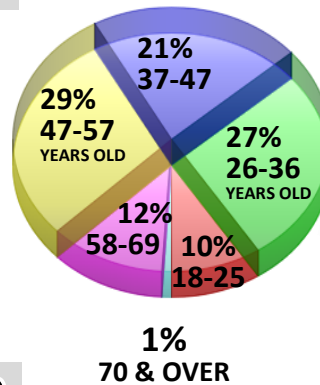
**305 GUESTS** = **112 Women**  
**193 Men**

have been served\* since the shelter opened June 1, 2015.

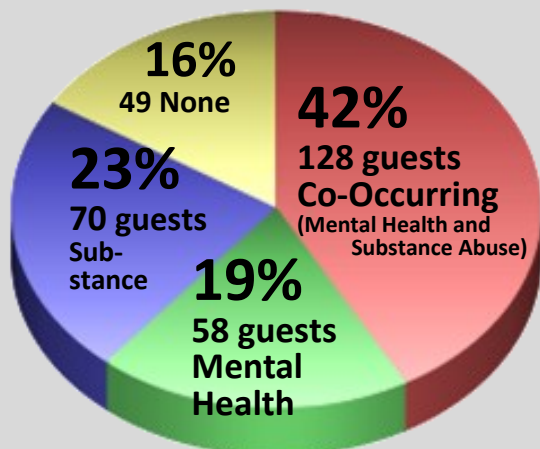
\*Served = intake, interview and a minimum of a one night stay

Including **27 Veterans**

AGES OF GUESTS  
305 Interviewed



## POINTS OF ACCESS INTO SHELTER



## MENTAL HEALTH / SUBSTANCE ABUSE

- OF 305 GUESTS AT RHA 256 HAVE IDENTIFIED AS HAVING MENTAL HEALTH OR SUBSTANCE ABUSE ISSUES.
- GAPS IN ACCESS TO SERVICES FOR THE HOMELESS INCLUDE TREATMENT OF THESE CONDITIONS
- WITHOUT IMPROVEMENT & STABILITY THESE PROVE TO BE BARRIERS TO HOUSING PLACEMENT AND EMPLOYMENT

# SUCCESSSES SINCE SHELTER OPENED

Even as the Shelter operated as a "night only" center from June 2015 - November 2015, staff and volunteers worked to connect guests with outside services including housing and employment. When the Shelter transitioned to a 24/7 center it was also allowed to bring professional services into the shelter; and in late December 2016 Volunteers of America brought on-board a full-time Case Manager.



# 35

**Placed  
in Housing**

**Some of the 35 include:**

- 9 In-Patient Drug Rehabilitation**
- 4 Returned to Family**
- 1 Assisted Living Center**

**ADDITIONALLY** there are

- **10 Pending Housing Vouchers**
- **4 Awaiting Move-In Date**
- **1 Awaiting Transfer to Board & Care**

*Other quality of life successes since  
The RHA Shelter opened include...*



# 100

## CASE MANAGEMENT PLANS MADE IN THE LAST 6 WEEKS

100 Individuals connected with additional services, benefits and resources as a result of entering the Right Hand Auburn Shelter

- Healthcare
- Social Services
- Adult Services of Care
- Welcome Center Referral
- In-Patient Drug Rehab
- Veterans Services
- DMV / County Records
- Social Security Admin.

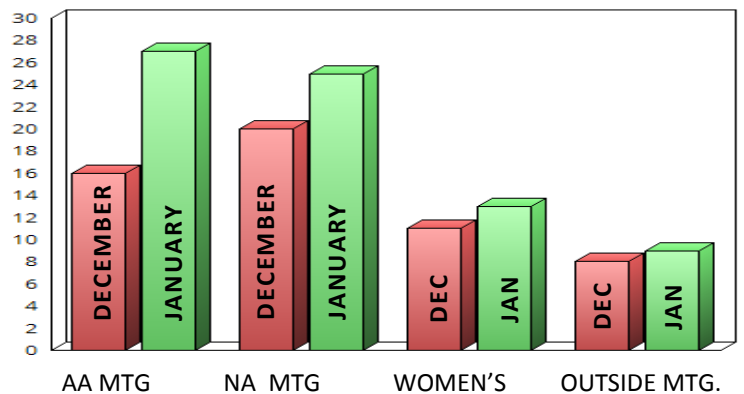
**In additional to Shelter Staff, RHA has many volunteers that support its mission. A few of the Volunteer Partners include:**

11 RHA ALL-VOLUNTEER BOARD  
5 VOLUNTEER PHYSICIANS & NURSES

Pet Services & Food from Placer County Animal Services, SPCA, Pets of the Homeless Supporters and more!

Meals provided by Maria's Restaurant, Oakwood Village, Gold County Chevrolet, St. Teresa of Avila, St. Luke's Episcopal, Faith Lutheran, Salvation Army, Scribes & Pharisees, St. Vincent DePaul, and more!

Plus countless active community members that provide clothing, supplies and host donation drives!



**GROUP SUBSTANCE ABUSE MEETINGS**  
AVERAGE MONTHLY ATTENDANCE SINCE  
CASE MANAGEMENT IN PLACE

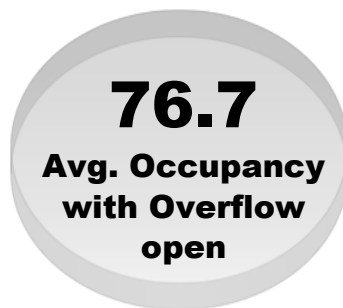
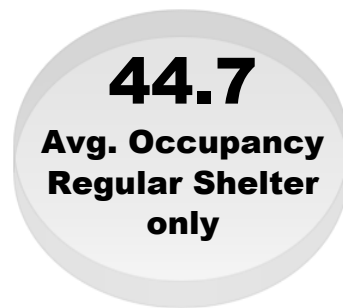
# LOOKING FORWARD

THE RIGHT HAND AUBURN SHELTER IS ONLY A SMALL PART OF THE OVERALL HOMELESS PLAN NEEDED BY PLACER COUNTY BUT IS DEDICATED TO CONTINUING TO PARTNER WITH OTHERS TO SERVE THOSE AT THAT ARE VULNERABLE.

RIGHT HAND AUBURN (RHA) AND VOLUNTEERS OF AMERICA (VOA) RECOMMEND THAT IF THE EMERGENCY OVERFLOW AREA CLOSES THAT THE SHELTER 24/7 GUEST OCCUPANCY BE INCREASED TO 60 SO PROFESSIONAL SERVICES AND CASE MANAGEMENT CAN ASSIST ADDITIONAL PEOPLE IN NEED.

RHA AND VOA LOOKS TO EXPAND CASE MANAGEMENT SERVICES AND ALSO BRING A HOUSING PLACEMENT SPECIALIST ON BOARD.

ADDITIONALLY THEY ASK THAT THE COUNTY LOOK TO DEVELOP ADDITIONAL AND TIMELY MENTAL HEALTH SERVICES TO THIS POPULATION.



*Working each day to provide shelter and a path toward stability for homeless men and women.*

## “SNAP SHOT INTERVIEWS”

**Jan 16, 2016 71 Guests**

All guests must do an intake interview upon first entering the shelter. Then periodically, in partnership with other area homeless programs “snap shots” are conducted on a specific day to survey guests at all known homeless centers. Here are the results of those at RHA:

**How long have you been homeless? =**

33% Under 1 year | 40% 1-3 years | 10% 3-5 years | 10% 5-10 years | 7% over 10 years

**How long have you lived in Auburn? =**

17% Under 1 year | 16% 1-3 years | 8% 3-5 years | 13% 5-10 years | 51% over 10 years

Some of the ways “Auburn” is determined include: identification, family in Auburn area, receiving other service in Auburn prior to shelter stay, went to local schools, and employment history.