

POSITION DESCRIPTION

Position: Live-In Monitor
Program: Client Housing Programs
Reports to: Program Manager
Status: Non-Exempt
Date Revised: 11/2019

POSITION SUMMARY:

The Live-In Monitor is responsible for the safety of the facility, urgent maintenance requests, oversight of vendors on site, and maintaining positive relationships with the residents of the property. The live-In Monitor will, at their own expense, move into and live onsite.

OBJECTIVES/ACTIVITIES:

- A. Responsible for property oversight, safety and security.
 - 1. Inspect property as needed to ensure building and grounds are properly maintained and notify supervisor of any repairs needed in a timely manner.
 - 2. Perform security walks and enforce policies and procedures.
 - 3. Unlock units for deliveries.
 - 4. Meet and escort vendors as needed.
 - 5. Assist with moving of furniture and housewares for move-ins and deliveries.
 - 6. Manage any overnight concerns with residents and respond to emergencies as needed.
 - 7. Keep entry and common areas clean.
 - 8. Water planters and flower boxes as needed.
 - 9. Maintain an above average working knowledge of fire, safety, and health standards.

- B. Responsible for self-development.
 - 1. Continually learn and enhance technical and interpersonal skills.
 - 2. Attend all mandatory training and meetings as assigned.

EQUIVALENT EDUCATION AND EXPERIENCE:

Knowledge and physical ability to perform janitorial and simple maintenance tasks. This position requires demonstrated ability in record keeping and good written and verbal communication skills. Prior experience is required in human services with knowledge of problems unique to minorities, persons with disabilities, and persons with substance abuse, mental health, low income, and the general homeless population. CPR/First Aid certification is required within 90 days of employment, re-certification as necessary and T.B. testing annually. Valid California driver license and ability to meet organizations insurance carrier guidelines required.

SPECIFIC SKILLS REQUIRED:

Excellent oral and written communication skills
Ability to assist other people
Professional demeanor
Organizational skills
Analytical and decision making ability
Computer Skills

PHYSICAL REQUIREMENTS:

Lift and move up to 40 pounds
Stand, walk and sit frequently
Bend and stoop occasionally
Climb stairs as needed

NATURE OF SUPERVISION RECEIVED:

Daily activities are performed independently with guidance and direction from Program Manager. Must be able to work independently toward attainment of operational goals and contract compliance.

SUPERVISION EXERCISED:

No staff assigned at this time.

RESPONSIBILITIES FOR BUSINESS CONTACTS:

This position requires contact with county/state/city and business entities, residents, and outside service providers. The Live-In Monitor is responsible for promoting company image and providing advice on company practices and procedures, while establishing and maintaining good working relationships with all residents. Tact, discretion, and resourcefulness are required at all times.

FINANCIAL RESPONSIBILITY:

This position has no significant financial responsibility.

NUMBER OF EMPLOYEES:

No employees report to this person.

This Live-In Monitor job description does not constitute a written or implied contract and may be changed as business needs arise.

Indicate anything that would keep you from meeting the job duties as outlined above.

Employee Signature _____ Date Signed _____