

POSITION DESCRIPTION

Position: Janitor
Program: Senior Housing & Multi Family Status: Non-exempt
Reports to: Community Administrator Date Revised: 1/2019

POSITION SUMMARY:

The Janitor is responsible for assuring quality, upkeep of the interior and exterior of the buildings, performs janitorial duties and basic repairs in a safe, non-judgmental manner to all residents. Duties are performed professionally and compassionately supporting the safety and the integrity of all residents as it relates to the program objectives. Work is also performed in a cost effective and service oriented manner as it relates to established organizational standards.

OBJECTIVES/ACTIVITIES:

- A. Responsible for keeping facility in a clean, sanitary and presentable manner at all times.
 1. Perform janitorial duties (sweeping, mopping, vacuuming, dusting, shampooing carpets, waxing floors, cobweb removal, cleaning toilets and windows) in the office areas and public areas such as bathrooms, hallways, dining area, laundry rooms, and lobby as needed.
 2. Respond to urgent situations, such as spills that require quick action.
 3. Responsible for cleaning and preparing of apartments before residents move in and out.
 4. Collect and inventory property of residents who have left the facility.
 5. Assist with cleaning of outside areas, i.e. walkways, all dumpster and garbage areas, entrance, etc.
 6. Remove trash and debris in interior common areas and offices daily.
 7. Responsible for inventory control and requisition of cleaning supplies as needed.
 8. Assist with other projects as assigned by the Community Administrator.

- B. Responsible for maintenance, basic repairs, and emergency repairs of facility.
 1. Maintenance and basic repairs, as needed, of the interior and exterior of the building to insure all equipment is in safe working order.
 2. Maintain all plumbing and electrical services, i.e., electrical fixtures, lighting, toilets, sinks, drains, equipment, tools, etc. to be in good working order for apartments and common areas, i.e. restrooms, laundry facilities, recreation rooms, kitchens, etc.
 3. General maintenance including but not limited to; changing light bulbs, changing air filters, and cleaning light fixture lenses and covers.
 4. Conduct required inspections of heating/cooling systems and smoke detectors.
 5. Provide emergency repairs to assure safety and security of residents and facility.
 6. Responsible for inventory control and utilization of maintenance equipment.
 7. Maintain a level of security in a building such as locking doors and using access codes for restricted areas and rooms.
 8. Report to management any visual maintenance needs of the interior and exterior of the buildings, perform periodic health and safety inspections of units.
 9. Make recommendations to Community Administrator on necessary maintenance repairs, preventive maintenance and property improvements.
 10. Maintain SDS manual of all cleaning supplies used.

C. Responsible for all areas of daily communication with administration to maintain compliance with company policies.

1. Document and report all resident concerns and/or infractions that can impact the residence security.
2. Complete all incident reports and logs as required.
3. Secure approval for exceptions to standard policy.
4. Notify management of potential workflow problems and resource needs necessary to attain performance standards.
5. Adhere to staffing schedules in order to provide adequate/safe staffing coverage and to accomplish program objectives. This would include some weekend on-call coverage.
6. Communicate with on site program staff, Community Administrator, Assistant Administrator, Maintenance Staff, Service Coordinator, and external county/state/city program representatives as required.
7. Direct available resources as required.
8. Comprehend and adhere to ethical standards, program philosophy guidelines, and confidentiality laws.
9. Maintain an above average working knowledge of fire, safety, and health standards to assure safe work environment for residents and all personnel.

D. Responsible for self-development.

1. Continually learn and enhance technical and interpersonal skills.
2. Attend staff meetings/assigned training and complete required certifications, i.e. CPR, First Aid, etc.

EQUIVALENT EDUCATION AND EXPERIENCE:

This position requires demonstrated ability to perform plumbing, electrical, and basic carpentry skills. It also requires the ability to communicate and comprehend oral and written instructions and to provide services to clients without ethnic or social prejudices. It requires general knowledge of issues and challenges unique to seniors, lower economic-status individuals, minorities, and persons with disabilities. Must have organizational skills, the flexibility to work irregular hours and have the willingness to function as a team member. Requires at least one year of experience in janitorial and building maintenance. Requires CPR and First Aid training within ninety (90) days of employment, re-certification as necessary annually. A valid California driver's license, clean driving record and proof of vehicle insurance is required.

SPECIFIC SKILLS REQUIRED:

General building maintenance skills
Knowledge of chemicals and solvents
Time management
Attention to detail
Ability to work independently
Supply management
Knowledge of electrical work and carpentry
Ability to follow documented instruction and guidelines
Understand inspections scheduling
Ability to identify replacement and repair needs beyond normal maintenance

Safely operate and care for hand tools, power tools, electrical test equipment, gauges, meters and other measuring devices, and other diagnostic test equipment
Vocational literacy to create and understand the following: daily work reports, inventory information, and requisitions

PHYSICAL REQUIREMENTS:

Lift and move up to 50 pounds
Physical stamina, physical dexterity, and agility
Physically able to safely maneuver weight distribution of maintenance and janitorial supplies
Must be capable of climbing extension ladders to access roof and windows to assist maintenance staff on some necessary repairs.
Stand, walk, bend, stoop, kneel, and sit frequently

NATURE OF SUPERVISION RECEIVED:

Daily activities are many times performed independently with accessible guidance and direction from the Community Administrator or designated lead. Must be able to function both independently and in a team environment working towards attainment of operational goals and contract compliance.

SUPERVISION EXERCISED:

This position does not supervise, however, may be delegated training and lead responsibilities as the program needs may require.

RESPONSIBILITIES FOR BUSINESS CONTACTS:

This position may require contact with county/state/city and business entities, residents, and all levels of staff. The Janitor is responsible for promoting company image and adhering to company practices and procedures, while establishing and maintaining good working relationships with all residents. Tact, discretion, and resourcefulness are required at all times.

FINANCIAL RESPONSIBILITY:

Substantial financial loss can occur if repairs and maintenance are not made in a timely manner.

NUMBER OF EMPLOYEES:

No employees report to this position.

This Janitor job description does not constitute a written or implied contract and may be changed as business needs arise.

Indicate anything that would keep you from meeting the job duties as outlined above.

Employee Signature _____ Date Signed _____